



Dear Valued Customer,

We appreciate your confidence in using Diamond Line Delivery for your transportation needs. We value the trust you have placed in Diamond Line Delivery and look forward to continuing to act as an extension of your business.

In keeping with our economic forecast and expectations for the upcoming operating conditions, Diamond Line Delivery will be implementing a general rate increase to ensure the continued improvement of our service network and systems. We are committed to continuing to offer excellent on time service and damage free handling at a fair price. This GRI is to partially offset rising costs in real estate, expansion projects, new equipment, technology investments, and competitive wage and benefit packages.

This increase will be 5.9% and include all class rates and minimums and be effective on January 1, 2024. This GRI includes nominal increases for pallet rates based on location and does not apply to agreements under contract with a specified expiration date. We value our relationship with you and look forward to serving you and your customers in the future. If you have any questions regarding this increase, please do not hesitate to reach out to your account executive or call us at (866) 933-8733.

Thank you,

Diamond Line Delivery systems, Inc.